

CLOSE TO OUR CUSTOMERS

Privacy Statement: WIRTGEN GROUP Expert Assist

Controller & Data Protection Officer

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You can also contact the data protection officer of WIRTGEN GmbH via
datenschutz@wirtgen.de

Privacy Statement

The protection of your personal data is very important to us. Therefore, the observance of the legal regulations to the data security is natural for us. In the following, we would like to explain how we process your personal data.

WIRTGEN uses oculavis SHARE web and mobile applications (Android, iOS, Smart Glasses) provided by oculavis GmbH, hereinafter referred to as oculavis SHARE App.

Personal data collected

This privacy statement governs your use of oculavis SHARE web and mobile applications (Android, iOS, Smart Glasses), hereinafter referred to as oculavis SHARE App. By downloading and using the application, you agree to the terms and conditions from oculavis GmbH. To access the application, you must log in with an assigned username and password after your platform manager at WIRTGEN has provided you with a user account. Data accumulated during a support session will be used by WIRTGEN for the service report.

Processing/ Purpose	Categories	Legal Basis	Recipients
WIRTGEN GROUP Expert Assist 1. Performing Services 2. Customer Service	Personal data collected when using the oculavis SHARE App: <ul style="list-style-type: none"> • Master data: First name, last name, e-mail, telephone number, company name, username department (entered by customer management/user) • Pictures, videos (created during call by call participants) • Documents (PDFs, images, videos, etc.) - upload by the user of any document • Online status (automatically created, only visible at a specific time, is not saved) • Chat messages (participant, time, message) - created by the user himself, provided with metadata (user, time) • Time and participants of video calls: metadata - are generated automatically • Login data (time points, frequency of logins, duration) - are generated automatically 	Article 6 Sec. 1 lit. b) GDPR necessary for the performance of a contract, §26 BDSG for WIRTGEN employees	<ul style="list-style-type: none"> • Affiliated WIRTGEN GROUP companies • Selected service providers who support oculavis in the provision and / or improvement of the associated application or services, e.g. for hosting and IT services. • Microsoft Azure - Hosting Partner • Google Firebase for Push-Notifications, Amazon Web Services - Forwarding Server

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	<ul style="list-style-type: none"> • History of chat messages, metadata of video calls - are generated automatically • Type, ID, IP address, MAC address of the terminal device (computer, laptop, smartphone, tablet, smart glasses) • IMEI (IMSI / MSISDN) number • Operating system and browser type of the mobile device 		
Storage			
<ul style="list-style-type: none"> • WIRTGEN will store Service Reports for 4 years. • oculavis GmbH will store your personal information only as long as you use the application and as long as your personal information is necessary to provide the application services to you. At the end of the contract period, the customer has the option of exporting the personal data and afterwards the personal data is securely and permanently deleted. 			

Your rights regarding the processing of personal data

We would like to inform you about your rights in the processing of your personal data. If you have any questions about your rights or wish to assert your rights against us, please contact our data protection officer at datenschutz@wirtgen.de or to the address above with the addition of „Data Protection Officer“.

Withdrawal of your consent (Art. 7 para. 3 GDPR)

If you have given your consent to the processing of your personal data, you can withdraw this at any time. The withdrawal of consent does not affect the legality of the processing carried out on the basis of the consent until withdrawal. You will be informed of this right of withdrawal before you give your consent.

Right of access by the data subject right (Art. 15 GDPR)

You have the right to ask us to confirm whether we are processing personal data about you. If this is the case, you have a right to information about this personal data. When transferring personal data to a third country or international organisation, you also have the right to be informed of appropriate safeguards to ensure that recipients comply with the provisions of the GDPR.

Right to rectification (Art. 16 GDPR)

You have the right to obtain from us without undue delay the rectification of inaccurate personal data concerning you. Taking into account the purposes of the processing, you have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

Right to erasure or „right to be forgotten“ (Art. 17 GDPR)

You have the right to request the immediate erasure of your personal data if one of the following reasons applies:

- Personal data for the purposes for which they were collected or otherwise processed are no longer required,
- You have withdrawn your consent and there is no other legal basis for the processing,
- You object to the processing under Art. 21 para. 2 sentence 1 GDPR for reasons arising from your particular situation and there are no compelling legitimate reasons for the processing,
- You object to the processing for direct marketing pursuant to Art. 21 para. 2 page 2 GDPR,
- the personal data have been processed unlawfully,

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- the personal data must be deleted in order to fulfil a legal obligation under European or German law,
- the data were collected directly from a child in connection with an offer of information society services, Art. 8 para. 1 GDPR.

We will comply with the request for deletion unless we are legally obliged or entitled to store and process your personal data further. In addition, we are entitled to further storage if we are unable to assert, exercise or defend legal claims without your personal data.

Right to restriction of processing (Art. 18 GDPR)

According to Art. 18 GDPR, we may only process personal data to a limited extent in the following cases if:

- You dispute the accuracy of your personal data until we can verify its accuracy,
- the processing is unlawful and you oppose the erasure of the data and instead request the restriction of use,
- we no longer need the data for the purposes of the processing, but you do need them to assert, exercise or defend legal claims, or
- you object to the processing pursuant to Art. 21 para. 1 No. 2 GDPR for reasons arising from your particular situation, provided it is not yet clear whether the legitimate reasons for processing by us outweigh your interests

If processing is restricted, we may only store this data. In this case, further processing shall only be permitted with your consent or for the purpose of asserting, exercising or defending legal claims or protecting the rights of another natural or legal person or on grounds of an important public interest of the Union or a Member State. You can withdraw your consent to this at any time. You will be notified by us before the restriction is lifted.

Notification obligation (Art. 19 GDPR)

Please note that we are obliged to inform all recipients to whom your personal data has been disclosed of any correction or deletion of your data or any restriction on processing. This does not apply if such information is impossible or involves a disproportionate effort. We will inform you about those recipients if you request it.

Right to data portability (Art. 20 GDPR)

You have the right to receive the personal data concerning you that you have provided to us in a structured, commonly used and machine-readable format. You also have the right that we transmit those personal data to another controller. However, this right must not impair the rights and freedoms of other persons, including our company. If this is the case, we are entitled to refuse the surrender or transfer of your personal data.

Right to object (Art. 21 GDPR)

If we process your data on the basis of a legitimate interest (Art. 6 para. 1 lit. f) GDPR) you have the right to object to this if the reasons for this arise from your particular situation. This also applies to profiling based on these provisions. In this case, we will no longer process your personal data unless we can prove compelling reasons worthy of protection for the processing. These must outweigh your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims. If we process your personal data for direct marketing purposes, you may object to

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the processing of your personal data. This also applies to profiling insofar as it is connected with such direct advertising.

After your objection your personal data will no longer be processed for these purposes.

Right to lodge a complaint with a supervisory authority (Art. 77 GDPR)

You have the right to complain to a supervisory authority, in particular in the Member State where you are staying or working, or where an alleged infringement occurred, if you believe that the processing of personal data concerning you is contrary to the General Data Protection Regulation. Other administrative or judicial remedies that you may be entitled to remain unaffected.